

# Something Wrong? Better Call Armstrong!



## ARMSTRONG

— PLUMBING · AIR · ELECTRIC —

BetterCallArmstrong.com | 806.656.4328



## Is A Maintenance Agreement A Good Investment?



We are often asked if investing in an Armstrong Service Agreement Plan [ASAP] membership is a good idea. Absolutely it is! Regular maintenance is one of the most cost-effective ways to maintain comfort, increase efficiency (saving you money on your utilities) and help ensure your systems are in optimal working order to promote longer equipment life. Plus, our skillfully trained service professionals will keep an eye out for potential problems before they become big ones.

Nothing empowers a consumer like having choices because one size definitely doesn't fit everyone. That's why Armstrong Plumbing, Air & Electric has revolutionized our Armstrong Service Agreement Plan [ASAP]. Now, you have the choice to fit your needs and your budget.

	THE WORKS	HVAC TUNE-UP PLAN	PLUMBING INSPECTION PLAN	ELECTRICAL INSPECTION PLAN
<b>2 total Precision Tune-up &amp; Cleanings (Heating &amp; A/C).</b> Equipment will be inspected for safety, performance, reliability and tuned-up for optimal efficiency.	✓	✓		
<b>Annual Inspection</b>	<b>ELECTRICAL PLUMBING</b>		✓	✓
<b>DISCOUNT on Service, Parts, Labor, &amp; Repairs</b>	<b>10%</b>	<b>10%</b>	<b>10%</b>	<b>10%</b>
<b>Priority Service</b>	✓	✓	✓	✓
<b>Filter change</b>	<b>1" or 2" per system</b>	<b>1" or 2" per system</b>		
<b>Clean Air Assessment</b>	✓	✓		
<b>Water Pressure Test</b>	✓		✓	
<b>ID Shut-Off Valves with Tags</b>	✓		✓	
<b>Code Compliance</b>	✓	✓	✓	✓
<b>HVAC or WATER HEATER BUY BACK PROGRAM</b> When it's time to replace your heating & air conditioning system or water heater, Armstrong will give you credit towards a complete new system, as long as your agreement is active, and you replace with Armstrong. • <b>Heating &amp; Air Conditioning System</b> —\$100/year as long as your agreement is active, up to \$500. • <b>Water Heater</b> —\$50/year as long as your agreement is active, up to \$200				

## Products & Services

- Maintenance Agreements
- Service
- Repair
- Replacement

### Cooling Systems:

- Central Cooling Systems
- Ductless Split Systems
- Heat Pump Systems

### Heating Systems:

- Gas Furnaces
- Ductless Split Systems
- Electric Heating Systems
- Heat Pump Systems

### Air Quality Solutions:

- Air Cleaners
- Air Filtration Systems
- Air Purification Systems
- Dehumidifiers
- HEPA Filters
- Humidifiers
- UV Lights

### Controls:

- Thermostats
- Zone Systems

### Ductwork:

- Duct Repair
- Duct Replacement

### Plumbing:

- Drain Cleaning
- Fixtures
- Garbage Disposals
- Hydro-jetting
- Remodel Kitchen & Bath
- Repiping
- Toilets
- Water Heaters - Tank & Tankless

### Electric:

- Additions & Remodeling
- Electrical Safety Inspection
- Generators
- GFCI Installation
- Interior/Exterior Lighting
- Panel Replacement
- Smoke & Carbon Monoxide Detectors

Promo 15031. Agreement coverage does not include electrical service beyond connections at the equipment or control wiring, drains, and refrigerant piping contained in walls, attics, or crawl spaces. Armstrong Plumbing, Air & Electric is not responsible for system capacity or maintaining design conditions under this agreement unless systems were originally specified and installed by Armstrong Plumbing, Air & Electric. All inspections and tune-ups will be scheduled during normal weekday business hours. Travel fees may apply for travel outside of Armstrong's service area. \*1" or 2" basic filter is included at no extra charge; specialty filters are subject to an additional fee.

**Thank you for choosing Armstrong!** Please provide us with feedback on how we can make your experience better. We have made it easy to share positive comments about your service. **Scan the QR code or go to BetterCallArmstrong.com/reviews.**



# Allergy Season Tips to “Clear The Air” For Relief

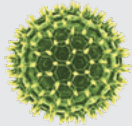
Allergy season is in full force, leaving many desperately searching for a solution to improve their comfort level. Unfortunately, most of the over-the-counter remedies from medicines to air cleaners only treat the symptom without removing the source. There’s a better way to combat this.

**Here are some tips to help you alleviate the culprit:**



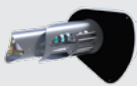
1

**Your A/C and filter should be cleaned regularly. An Armstrong Technician should perform this to give you the best overall results.**



2

**Your home can be filled with dust, dirt, debris. It’s good to have a professional determine what’s causing allergy symptoms.**



3

**Consider the many indoor air quality products that alleviate depending on the contaminants. Ultra violet lights, humidifiers, and air purifiers are just a few of the many solutions.**

The Home Comfort Experts at Armstrong can offer whole home product recommendations resulting in overall savings of health and lifestyle improvement. Professional level air quality and airflow tests can tell all you need to know to “clear the air.”

# How can I find out the quality of my home’s air?

There are many contaminants that can affect air quality in homes. Dirt, dust, dander, pollen, bacteria, viruses, and other harmful pollutants are commonly found inside the home. You can help discover what ailments are present with Armstrong’s AirAdvice™ test.

The AirAdvice will provide a complete analysis and report within 30 minutes of entering your home. Just 30 minutes is all it takes! Here’s why Armstrong trusts the AirAdvice test:

- **Fully automated**
- **Easy-to-Read results in 30 minutes**
- **Tests for dust/particles, chemical pollutants, carbon dioxide, carbon monoxide, temperature, and relative humidity**
- **Calibrated, with ongoing sensor diagnostics to ensure accuracy**



Schedule your home’s indoor air quality test today with a professional Armstrong Home Comfort Expert and take advantage of this special offer:

**AirAdvice Test ONLY \$86<sup>1</sup> FREE for members!**

**members also receive 10% OFF any IAQ Product**

**Share \$50 WITH A FRIEND!**

Call our office or ask your technician during your visit for more details.



## It's Electric! SAFETY TRIVIA



1. True or false - Grounding wires are usually black in color?
2. True or false - Electrical shock can damage tissue, muscle & internal organs?
3. What should you do if a portable power tool is damaged, hot, or sparking?
  - a. Continue using the tool
  - b. Stop using immediately
  - c. Give it to your neighbor to use
  - d. It's okay to use as long as you're not near water
4. What level of current can be felt by your body?
  - a. 1 Amp
  - b. 6 Volts
  - c. 1 mAmp (one-thousandth of an amp)
  - d. 6 Ohms
5. Which of the following is correct regarding the use of extension cords?
  - a. Extension cords can be used on any piece of equipment
  - b. Extension cords are not allowed in homes and businesses
  - c. Extension cords can only be used temporarily for portable devices
  - d. Extension cords don't have to be UL listed if used for only 1 hour

Answers: 1] False they are usually green 2] True they are usually green 3] b 4] c 5] c

**Schedule Your \$99 Panel Inspection Today!**

Promo 15031. Not valid with any other offers or on previous purchases. See company representative for all details that may apply. \*Valid during business hours only. A 30-minute consultation with a Home Comfort Expert will be provided to review your analysis.

Regulated by: The Texas Department of Licensing and Regulation, P.O. Box 12157 - Austin, Texas 78711, (800) 803-9202, (512) 463-6599; www.tdlr.texas.gov The Texas State Board of Plumbing Examiners, P.O. Box 4200 - Austin, Texas 78765-4200, (800) 854-6584, (512) 963-5200. Master Plumber Chris H. Carpenter. TAEL A80819E/ TPL M - 17317 / TECL 32611